



YOUNG SHIRE COUNCIL

DIALYSIS MACHINES POLICY

NO 64

DATE ADOPTED: 21/8/13

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1 INTRODUCTION/BACKGROUND

Young Shire Council recognises that Water is a vital aspect of dialysis. A dialysis machine is a life support machine for people who have suffered kidney failure. During the procedure, water is used to prepare dialysate and to clean and reprocess machines

Dialysis machines use large volumes of water and rely on an uninterrupted supply of quality water for continuous operation. As a result, customers may incur water bills higher than normal because of the additional water use. In this regard, Council will provide allowances for dialysis patients in order to provide financial relief. It is one of Council's missions to look after members of the community that required special support.

2 PURPOSE/OBJECTIVES

- To provide and facilitate dialysis machines users, untroubled access to Council's water services consistently.
- To provide financial assistance to Dialysis machine users.
- To maintain a register of dialysis users in order to provide prompt advice when there are interruptions to supply.

3 REQUIREMENTS

- To gain access to Council's rebate customers must use a **registered kidney dialysis machine** at home.
- Customers must contact Council prior to the installation of the machine.

4 POLICY

Council provide home users of dialysis machines with a rebate equal to the cost of 26kL of water per quarter on the basis that:

- A. The user makes an initial application to establish the use of the machine at the premises.
- B. The water bill for the premises is paid in full;
- C. A refund cheque is issued for the cost of 26kL at the first level of water charges of water per quarter to the payer of the bill.

5 RESPONSIBILITY

Young Shire Council's Utility Services Department is responsible for the reviewing of this policy. This policy is to be reviewed every four years or when changes in legislation are necessary to adopt and implement.

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